


# KIMBROSE SURVEY

## 2019

### About the Club


What did they say...  
Of the 190 tick boxes completed  
by members




185 indicated they  
were happy with all the  
aspects we asked about.

### About the staff

How they were rated...  
of those who answered



20% Good  
80% Excellent



### About the transport

How was it rated overall...  
25 answered



8 Good  
17 Excellent

Of those who  
expressed an opinion  
100% were happy  
with all the aspects  
we asked about.

*"A God's send."*

*Adie eats and enjoys all  
his meals."*

*"The staff have all at all  
times been excellent and  
very caring."*

*"I love going to the Club."*

*"Fabulous"*

*"Very approachable  
team."*

**and their comments**